



MR. JUSTICE K.G. BALAKRISHNAN
(CHIEF JUSTICE OF INDIA –
WHILE OFFICIALLY LAUNCHING IIAM CMS ON 17/01/2009)

I whole heartedly endorse the efforts of IIAM for promoting Alternative Dispute Resolution methods and for conducting specialized training and giving of certificates to qualified mediators. The credentials of the institution are further boosted by the presence of eminent jurists, experts and academicians in its Advisory Board and its international tie-ups. The thrust of Community Mediation Service is to promote reliance of mediation at the grass root level by way of local capacity building. This project is especially laudable since it seeks not only to provide mediation service but also to train individuals from the concerned local community as mediators. The larger interest is to provide access to cheap and reliable methods of dispute resolution

Community Mediation Services hold a lot of promise, where-in the central role of judicial officers could be meaningfully supplemented by skilled mediators and conciliators who are drawn from the same locality as the parties. If the Community Mediation Services being launched today prove to be successful, then they could provide a ready pool of mediators which could also assist civil courts in the future.

MR. JUSTICE MADAN B. LOKUR
(JUDGE, SUPREME COURT OF INDIA –
DURING THE LAUNCH FUNCTION ON 17/01/2009)

The idea of community mediation actually thrills me. It is a great idea. It must get the necessary encouragement that it deserves. It brings about peace and harmony within the society. There is a huge variety of disputes that can be referred to community mediation. It gives people in conflict an opportunity to take responsibility for resolution of their dispute and control of its outcome. Community Mediation Service can preserve the interest of the parties and society as well.

MR. JUSTICE M.N. VENKATACHALIAH
(FORMER CHIEF JUSTICE OF INDIA)

IIAM has innovated an extremely effective idea of a decentralized, socially oriented and inexpensive Dispute Resolution Mechanism to serve the needs of the common people obviating their recourse to more expensive, embittering and protracted litigations in the courts of law. This will promote peace and harmony in the society. It will provide a quality of justice equal to or even better than in the formal dispute resolution system.

I have great pleasure in commending to all Institutions, particularly Corporates and other public spirited persons interested in the welfare of society, to participate in this exciting experiment of bringing justice between man and man in a society which is tending more and more towards strife and friction.



MR. K. PARASARAN
(SENIOR ADVOCATE & FORMER ATTORNEY GENERAL OF INDIA –
DURING THE LAUNCH FUNCTION ON 17/01/2009)

People have great confidence and faith in the institution of judiciary. Therefore there is a need for strengthening its hands, so that the confidence continues with the people. We have to find alternatives and Mediation is one method which is good. I am sure IIAM Community Mediation Service will be a great success.

FOR DETAILS, CONTACT:

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iiap
INDIAN INSTITUTE OF
ARBITRATION & MEDIATION



UNDER THE IIAM COMMUNITY MEDIATION SERVICE



All of us love to have a peaceful life. But sometimes problems emerge in our life. It could be from our own family, our friends or relatives, our neighbours or our business partners. It could be property disputes, money disputes, relationship disputes etc. The option is to go to the Court or Police station. But it will spoil the relationship forever and the dispute will stay as an unwelcomed guest for years or decades together. A study conducted by the Ministry of Law, Govt. of India, reveals that a civil case lasts for nearly 15 years and at the current rate it will take 324 years to dispose of the backlogs of cases in Indian courts.

Longer the conflicts persist, the worse problems seem to get. In such a situation, you sit with a frustrated mind, and say to yourself: It would be so nice to have someone who could help us work out this problem. But who? You may have experienced this situation before. You need someone who is required to keep your confidence and who is trained to help you find a resolution that works for both sides.... Have you considered Mediation?

Mediation

Mediation is a settlement effort, which utilizes the services of an impartial, third party mediator in an effort to reach a mutually acceptable agreement. It helps to maintain ongoing relationships and resolve the dispute amicably. Mediators are professionals trained to help disagreeing parties identify and address issues and resolve disputes. Mediation is voluntary and entirely confidential. The confidentiality of mediation, together with the use of a trained mediator, creates a safe environment to address difficult issues and helps to resolve the dispute in a consensual manner, preserving the relationship. The very fact that it enables the parties to sit across the table and negotiate, participating in the process itself creates an atmosphere of harmony and peace.

Mediation is approved not only in India, but across the whole world. In India resolution of disputes through mediation is encouraged by both the Parliament and the Supreme Court. Mediation movement as a reliable mechanism, has gained both acceptability and popularity in India.

IIAM Community Mediation Service (IIAM CMS) with the motto: "Resolving conflicts; promoting harmony" was launched by the Indian Institute of Arbitration & Mediation and was officially inaugurated by the Chief Justice of India on 17th January 2009. It is endorsed by the International Mediation Institute (IMI) at the Hague, Netherlands.

Indian Institute of Arbitration & Mediation (IIAM)

IIAM is one of the pioneer institutions in India, providing institutional Alternative Dispute Resolution (ADR) services, which includes international and domestic commercial arbitration and mediation and training programs in ADR. IIAM is a non-profit organization registered in India and commenced activities in the year 2001. The legal and ethical aspects are guided and controlled by the IIAM Advisory Board, comprising of distinguished and eminent persons from various fields, chaired by Mr. Justice M.N. Venkatachaliah, former Chief Justice of India. The IIAM Community Mediation Service is guided by the CMS Committee, chaired by Mr. Justice K.T. Thomas, former Judge, Supreme Court of India. IIAM is enlisted by the Department of Justice, Government of India for helping various ministries and government departments to resolve disputes out-of-court through mediation and arbitration. IIAM is the only institution in India approved by the International Mediation Institute (IMI) at the Hague, Netherlands.

IIAM Community Mediation Service & People's Mediation Centre

The mission of IIAM CMS is to bring justice to the doorsteps of the people. Community mediation means neighbours helping neighbours to solve problems and resolve disputes. IIAM partners with People's Mediation Society (PMS) for establishing People's Mediation Centres (PMC) in all parts of the country.

People's Mediation Society

People in the local community who believe in the concept of amicable dispute resolution and who would like to empower the community in resolving disputes and creating a peaceful society, can become members of the PMS. The membership fee is only Rs. 300/- valid for 5 years and renewable every 5 years. By becoming a member, you declare your commitment to promote the use of mediation and thereby promote peaceful co-existence and harmony in the community. You will also support the activities of the People's Mediation Centre in your Constituency and you will be entitled to certain benefits and privileges.

