

IIAM AFFILIATION & SUPPORT FOR MEDIATION PRACTICE

If you are an accredited IIAM Mediator and have facility to conduct mediation in your office or have a Mediation Centre, you can start your professional mediation practice through IIAM Affiliation. The entire Administrative back-up service will be given by IIAM through the PeaceGate App. It will function like an IIAM virtual office assisting and guiding you on all mediations registered through the App.

If you have a Mediation Centre with facilities to conduct mediation, you can apply to get affiliated under IIAM to be called as IIAM Affiliated Mediation Centre (AMC). If you are a mediator and you have an exclusive space to conduct mediation in your office, home or other area, you can apply as an IIAM Approved Mediation Access Point (AMAP).

The Affiliated Mediation Centre or the Approved Mediation Access Point and Mediator's profile will be integrated in the PeaceGate App for availing mediation service by users.

I. The Goal of IIAM Affiliation:

- (1) Promote the professionalization of mediation and mediators.
- (2) Provide uniform and international standards in the procedure and process of mediation.
- (3) Provide common Code of Conduct, Conduct Assessment and Accreditation for Mediators.
- (4) Provide Mediators virtual office support for registration, scheduling and conducting of mediation, registered through PeaceGate App by users requiring mediation service.

II. The Criteria for IIAM Affiliation:

- (1) If the request is for IIAM Affiliation of a Mediation Centre, the Centre should have the minimum required facilities as prescribed by IIAM and the mediator should be an IIAM Accredited Mediator or a trained mediator from a recognised organisation completing the relevant IIAM QAP.
- (2) If the request is for an Approved Mediation Access Point, the mediator should have an exclusive space for conducting mediation and the mediator should be an IIAM Accredited Mediator or a trained mediator from a recognised organisation completing the relevant IIAM QAP.

- (3) The Mediator shall apply for empanelment as a Mediator with the PeaceGate App and sign the Pledge to Mediate and open the Time Bank Account through the App.
- (4) The Code of Conduct and Conduct Assessment Procedure of the mediators will be in accordance with IIAM Mediation Rules.
- (5) The affiliation will be only for conducting mediation through the PeaceGate App and the affiliation shall not be considered as an affiliation by IIAM for any other programs of IIAM.
- (6) The affiliation or approval will be valid only till such time that IIAM determines and once an IIAM Chapter or PMC is established in the said place, the affiliation/approval will lapse and the mediator will be empanelled in such Centre, and the address of the affiliated Centre or approved Access Point will be removed from the App.

III. The Process of IIAM Affiliation:

- (1) The mediator shall make an application with the following details to the Executive Director of IIAM:
 - (i) Name of the Mediator
 - (ii) Details of IIAM Accreditation (or) Details of IIAM QAP approval
 - (iii) Address of Centre (or) Address of Access Point
 - (iv) Undertaking by the Mediator
- (2) On affiliation or approval:
 - (i) IIAM shall issue a certificate online, which shall be displayed by the mediator in the Affiliated Centre or Approved Access Point.
 - (ii) The address of the Affiliated Centre or the Approved Access Point will be displayed in the PeaceGate App with the Profile of the Mediator.
 - (iii) The Mediator shall download the PeaceGate App and shall conduct mediation allocated through the PeaceGate App under the IIAM Rules and as per the IIAM Mediator Accreditation System.
 - (iv) The Mediator shall be free to conduct other mediations independent of IIAM Mediations
 - (v) The affiliation will be subject to successful implementation of IIAM recommended standards and will be cancelled on violation of recommended standards or based on proved complaints from parties.